Dear Trailhead Members and Friends,

In light of today's "stay-at-home" order by Governor Little for the State of Idaho as well as recent developments related to COVID-19 response efforts by the City of Boise, Trailhead will temporarily close its two locations, Basecamp and North, in Downtown Boise starting today, March 25th at 6:00 pm through April 15th. We currently plan to resume operations at both locations on April 16th, pending any further directives and guidelines from the authorities.

Trailhead has managed to remain open to members while fully complying with directives and guidelines from CDC, OSHA, as well as from state and local authorities. We will continue to reach members and provide resources through digital channels during this time and encourage you to participate in the Survive to Thrive webinar series and stay in touch with each other and us via our Slack channels.

We understand that this decision will negatively impact our Members, Staff, and ecosystem in the short term. We also believe that it is in the best interest of all of us in the long term, and ask you to continue to support Trailhead as we navigate these uncertain times together.

We have built an amazing ecosystem and achieved so many milestones together with you in the process. The entire Trailhead team is eager to get back to work and
take part in the comeback of our local business community.

Member Access:

During the temporary closure, members will not have access to the facilities at Basecamp and North. We understand this decision is sudden, and some of you may have belongings in the building. Please email info@trailheadboise.org if you need to access the office to retrieve your belongings and we will accommodate access as best as we can.

Membership Fees:

Trailhead will not automatically refund and/or halt membership fee payments as a result of the temporary closure.

As a non-profit and community resource, Trailhead is not in a position to forego revenues from membership fees. We kindly ask you to continue your membership, if you are financially able to, so that Trailhead will be here for you and our community when the closure is over.

We understand the temporary closure impacts many of you and your businesses. We have lost a significant amount of members in the last 2 weeks and expect that trend to continue as the economic fallout continues to take its toll on all of us.

If you are able to continue your membership, we can send you a donation receipt for the time you are unable to use due to the COVID-19 pandemic. The receipt will show a donation to a registered 501(c)(3) nonprofit.

Thank you for your understanding during this time, if you have any questions regarding billing or facilities access, please email danya@trailheadboise.org.

Mail:

For business mail sent to Trailhead, we will be forwarding all received mail to your address on file until the shutdown is lifted. We will check for mail frequently and
forward it to you in a timely manner.

Other Updates:

Trailhead Boise is working hard to convert our knowledge and resources into digital training. Our community partners are coming together to create and offer their services to members digitally.

We highly encourage you to stay engaged with our community - even from home! We will be sharing information, resources, and expert advice at least once a week. We will get through this together!

See upcoming opportunities below:

"Survive to Thrive" Webinar Training Series
Episode #2 - TOMORROW March 26th @ 1:00 PM

Founders, startups, and small businesses are faced with great uncertainty and adversity in the face of the global COVID-19 pandemic.

To help support you, we have assembled a group of experts to help give you the tools and expertise needed to navigate the current circumstances. Join Boise State Venture College and Trailhead Boise for our new webinar series Survive to Thrive.

Episode #2: Finance Planning, Questions, and Resources is tomorrow, March 26th at 1:00 pm.

REGISTER HERE.

To join future webinars as a panelist, please contact info@trailheadboise.org
Kevin Learned's Office Hours

Kevin Learned from Sage Growth Capital is an expert in small-business funding. He holds office hours once a week for Trailhead members and the general public. Until further notice, Kevin will be hosting his meetings via Zoom.

During these meetings, Kevin can help you understand funding options for your startup and help you determine the path to financial success. He can also help you discover if you are a good candidate for funding through Sage Growth Capital.

Book a meeting here.

[Your Business Here]:

Is your business struggling due to COVID-19 shutdowns? Let us know!

We can help promote your product/service to our social media audience and urge people to buy-online or buy gift cards.

We have seen a surge in #buylocal campaigns during this pandemic and we want to help you with our resources and network.

Email info@trailheadboise.org so we can share you!

Thank you for being such a wonderful community, we hope to see you all virtually for tomorrow's webinar!

Stay safe and healthy,

- The Trailhead Team